

Contract summary

This contract summary provides the main elements of this service offer as required by Ofcom. It helps to make a comparison between service offers. Complete information about the service is provided in other documents.

Service details

This contract summary for the £25 goodybag was published on 14/02/2025. If you wish to proceed, please continue and complete your checkout journey.

Tariff cost	Your plan costs £25 per month.
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Tariff allowance	<p>Data</p> <ul style="list-style-type: none">■ This plan includes 120 GB of UK data■ Use up to 5 GB of data in the EU and selected destinations at no extra cost and pay 10p/MB if you go over■ Any promotional allowances will be in addition to your plan's allowances, see your dashboard for details■ This plan is eligible for a reserve tank and will receive 1 GB of extra data from the third goodybag purchase onwards. This extra 1 GB will be added when you run out of data
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Minutes and Texts

- This plan includes unlimited minutes and unlimited texts to standard landlines and mobiles in the UK. **Fair Usage Policy** applies
- Calls and texts while roaming in the EU and selected destinations are included in your plan. **Fair Usage Policy** applies

Duration, renewal and termination

- This plan will last one calendar month from the day of purchase which includes the allowances detailed above
- You can choose to auto-renew this plan. If selected this plan will continue to renew until such a time you choose to turn it off, your payment card is removed or we are unable to take payment

Features for end-users with disabilities

- If you would like access to correspondence from us in an alternative format please **contact an agent**. For further information about how we support our members please visit our **accessibility resources**
- The alternative formats that we can provide include braille, colour paper, large print or audio. We also support emergency video relay, sign video interpreting service, relay UK, directory enquiries

Other relevant information

- The above information is based on our standard terms and conditions. For a copy of the full terms please visit **giffgaff.com/terms**
- You have the right to cancel your plan within 14 days following the date of purchase (the “Cooling-Off Period”), provided that you cancel in accordance with our cancellation policy or notify us

in writing to Member Services. This does not affect
your statutory rights